

Case Resolution Bundle *powered by Incode® Court*



24/7 ACCESS

Defendants can manage cases from anywhere at any time



ENGAGE WITH CITIZENS

Easily automate engagement with citizens







INCREASE COMPLIANCE

Give defendants more flexible options to manage their cases

CASE RESOLUTION TOOLS FOR MUNICIPAL JUSTICE

Case Resolution Tools empower citizens to truly take ownership of their court experience by providing easy access to information. From the moment a case lands on your docket until the final payment is received, these tools work together to help courts resolve cases quickly and efficiently.

	COURT	DEFENDANT
 <h3>ONLINE CASE RESOLUTION</h3> <ul style="list-style-type: none"> Update case status within Incode real time Support automated payment plan payments Accept full and partial online payments Allow defendants to select options like pleas, Driving Safety Course (DSC) requests, extensions, and deferrals for resolving cases online Accept documentation for purpose of dismissals Request court dates online 	FREE	\$2.50 per pmt or \$1.00 per pmt < \$100 \$3.50 for DSC, dismissals, extensions, court scheduling, and deferrals
 <h3>AUTOMATED CALL RESPONSE</h3> <ul style="list-style-type: none"> Answer quick questions with Interactive Voice Response (IVR) Pay citations and payment plans 	FREE	\$2.50 per pmt
 <h3>TEXT NOTIFICATIONS</h3> <ul style="list-style-type: none"> Send batch or individual text notifications Accept payments by text via embedded weblink Record history of times case notifications are sent 	FREE	Standard Message & Data Rates May Apply
 <h3>ADDITIONAL TOOLS</h3> <ul style="list-style-type: none"> Virtual Court Online Records Search Phone Notifications Attorney E-Filing 	Contact Your Sales Representative	

* Requires same options given at counter to be enabled for citizens online

** Requires standard notifications to be enabled (Initial Appearance, Payment Plans, and Extensions)